

Successful Embassy road trip brings passport services closer to clients

Autor(en): **Milan, Flavio**

Objektyp: **Article**

Zeitschrift: **Helvetia : magazine of the Swiss Society of New Zealand**

Band (Jahr): **79 (2013)**

Heft [3]

PDF erstellt am: **13.09.2024**

Persistenter Link: <https://doi.org/10.5169/seals-943751>

Nutzungsbedingungen

Die ETH-Bibliothek ist Anbieterin der digitalisierten Zeitschriften. Sie besitzt keine Urheberrechte an den Inhalten der Zeitschriften. Die Rechte liegen in der Regel bei den Herausgebern.

Die auf der Plattform e-periodica veröffentlichten Dokumente stehen für nicht-kommerzielle Zwecke in Lehre und Forschung sowie für die private Nutzung frei zur Verfügung. Einzelne Dateien oder Ausdrucke aus diesem Angebot können zusammen mit diesen Nutzungsbedingungen und den korrekten Herkunftsbezeichnungen weitergegeben werden.

Das Veröffentlichen von Bildern in Print- und Online-Publikationen ist nur mit vorheriger Genehmigung der Rechteinhaber erlaubt. Die systematische Speicherung von Teilen des elektronischen Angebots auf anderen Servern bedarf ebenfalls des schriftlichen Einverständnisses der Rechteinhaber.

Haftungsausschluss

Alle Angaben erfolgen ohne Gewähr für Vollständigkeit oder Richtigkeit. Es wird keine Haftung übernommen für Schäden durch die Verwendung von Informationen aus diesem Online-Angebot oder durch das Fehlen von Informationen. Dies gilt auch für Inhalte Dritter, die über dieses Angebot zugänglich sind.

Embassy/Swiss news

Successful Embassy road trip brings passport services closer to clients

For the first time, the Swiss Embassy has been able to offer passport services to Swiss citizens outside of Wellington. Consular officer Ariane Pochon travelled to Christchurch from 3-5 March 2013 and to Auckland from 6-12 March 2013 with a mobile biometric unit.

The huge demand and overwhelmingly positive feedback proved that this new service was well received by the Swiss community based in and around Christchurch and Auckland.

During nine days on the road, Ariane collected biometric data for Swiss passports and ID cards of 240 people, which is about 27 per day. To illustrate just how popular the service was, on average only one person comes in per day to the Embassy in Wellington to get a passport. Biometric data can be recorded all year long at the permanent biometric station based at the Embassy.

In order to accommodate as many customers as possible, Ariane extended her "mobile office hours" from 8 a.m. to 8 p.m., and also opened her "mobile office" for two extra days over the weekend.

Nevertheless, demand exceeded supply and a few dozen customers (whose passport expiry dates, however, were still far off) unfortunately had to be turned away.

On a technical level, the mobile unit worked smoothly. The only minor disappointment was that a small number of customers did not show up

for their appointments, which means the slots were lost.

Given the very positive outcome of this pilot exercise, the Embassy has decided to again offer mobile passport services outside of Wellington in the future. The exact date the mobile biometric unit will return to New Zealand has not yet been finalized, but it will most probably only be in 2014. The Swiss Government has procured five mobile units which need to be shared by all Swiss representations around the world.

As mentioned in the Embassy's letter to registered Swiss citizens in New Zealand dated 24 January 2013, future communications including information on the next opportunity for mobile passport services outside Wellington will only be communicated by email (and posted on the Embassy's website: www.eda.admin.ch/wellington). In order to be certain you receive the information, please make sure the Embassy has your latest contact details including your email. To update your contact details a simple email to the Embassy (wel.vertretung@eda.admin.ch) or phone call (04 472 15 93) is enough. There is also an online form available on our website. www.eda.admin.ch/eda/en/home/rebs/ocea/vnzi/livnzi/adres.html).

By Flavio Milan, Deputy Head of Mission, Embassy of Switzerland in Wellington

Cabinet stops short of regulating housing market

The Swiss Government has rejected proposals to limit higher rents on the housing market despite calls for affordable accommodation and complaints about a shortage of apartments as a result of increased immigration.

For further detail, please refer to:

<http://www.swissinfo.ch> (15 May 2013)



**Gretel's
Gingerbread
SPECIALITIES**

*Simply divine,
New Zealand made,
Swiss inspired
natural treats!*

**Made to order – guaranteed freshness!
Try it today – you'll love it!**

Available online or some of our range can be purchased at Craftworld, Westgate, Auckland

For more information or online ordering visit:
www.gretelsgingerbread.co.nz
Or phone 09 416 0601 for a product/price list

Tongariro River Fishing Guide



Turangi; the trout fishing capital of New Zealand offers all year round fishing in a scenic and peaceful setting. Beginner or experienced, Peter offers personal guide services tailored to your skill level and language! Yes, besides, English, Peter speaks Italian, French and German.

Peter Ganziani

(Ph) 07 386 7775 (m) 027 445 2644 or 021 232 8841
Email: canziape@xnet.co.nz



www.fishtongariro.co.nz

FRIBESCO
quality european tools and products

Looking for superb quality european tools and products? We import and sell tools and products for roofers, builders and many more...
check it out on **www.fribesco.co.nz**